

BILLY ROBBINS' HOOKED ON SAFETY

My World

This easy-to-use Leader's Guide is provided to assist in conducting a successful presentation. Featured are:

INTRODUCTION: A brief description of the program and the subject that it addresses.

PROGRAM OUTLINE: Summarizes the program content. If the program outline is discussed before the video is presented, the entire program will be more meaningful and successful.

PREPARING FOR AND CONDUCTING THE PRESENTATION: These sections will help you set up the training environment, help you relate the program to site-specific incidents, and provide program objectives for focusing your presentation.

DISCUSSION QUESTIONS: Questions may be copied and given to participants to stimulate discussion about the program, its safety lessons and universal theme.

INTRODUCTION

Do your employees believe an accident-free workplace is a possibility? Let Billy Robbins convince them that it is absolutely possible if they are highly motivated, committed and have a vision for it. In this unique, fast-paced presentation, one of the top motivational speakers in the safety field shows viewers how changed attitudes produce safety. Billy's blend of humor, audience participation and the story of his own incident drive home the point that accidents don't just affect your life, but also the lives of everyone around you.

Use this dynamic program to create a positive safety attitude in all employees; convince everyone to take responsibility for his or her own safety; and, create an environment that makes your safe work practices easier to implement and maintain. It will also encourage a fresh new commitment to safety from all your employees.

PROGRAM OUTLINE

THE POSSIBILITY OF AN ACCIDENT-FREE WORKPLACE

- Billy has visited many workplaces that have been accident-free workplaces: manufacturing plants, nuclear weapons facilities, submarine building plants, etc.
- These workplaces have not had an incident, an accident, a recordable, whatever term you want to give it, in years because they've figured out that an accident-free workplace can exist.
- Billy says what he wants the audience of his presentation to do is figure it out too, because "I don't understand why anyone else, or anyone at all, would want to work anywhere other than an accident-free workplace."
- People have excuses in the way they think, the way they believe things. So what Billy wants attendees to do is to change the way they think.
- One of the first things you've got to do is change your attitude. If you don't believe something exists or something is possible, you won't even try to go there.

- If you don't believe an accident-free workplace is possible, you won't even try to get there. It is possible; however, Billy's been there and he says none of it's hard.

EXCUSES PREVENT ACCIDENT-FREE WORKPLACES

- We've all got excuses; some of them are pretty good, but you know "excuses are kind of like belly buttons—everybody has one."
- He hears people say all the time, "That's why we can't have an accident-free workplace; we've got dangerous jobs." Billy says that's only an excuse.
- "But Billy, you don't know what I do for a living. You don't know what kind of equipment, what kind of machinery, what kind of tools I have to work with." Billy says that doesn't even enter into the factor because he's never seen a tool or piece of equipment or machinery that knows your name, has a grudge against you or carries a personal vendetta against you "that wants to reach out and grab you, pull you in, chew you up, spit you out."
- Those types of tools and machinery don't exist, according to Billy, until somebody gets in a hurry or takes a shortcut. That's when you're giving the tool or equipment permission to do anything it wants to you; that's when it will get personal.
- That's when it will grab you, pull you in, spit you up, chew you up and spit you out. Until that time, it doesn't even enter into the factor; it's just an excuse, Billy says.

CHANGING YOUR ATTITUDE

- Billy tells the audience that you can't get to an accident-free workplace overnight, but that they can get there. They aren't too far away, so he asks why they don't go all the way.
- "Is it a possibility? Absolutely, but one of the very first things you've got to do is change your attitude; you've got to believe it exists; you got to believe it's possible," he says.
- Billy believes a changed attitude produces safety. The same changed attitude also produces success. Safety and success go hand in hand and employees should want to be successful at work.

KENNY SUFFERS AN ACCIDENT

- Billy says that his presentations get better results when someone in the audience suffers an accident. He chooses Kenny, who has socks put on his hands to simulate some of the traits of a quadriplegic.
- The attendees are told that Kenny was driving to work and was hit from behind by another driver. He is now a quadriplegic and just lost all bodily functions from the neck down, even though he didn't do anything wrong to cause the accident.
- Kenny then has his body taped to his chair so he can get the full impact of his accident. "That's what accidents do; they change people's lives," says Billy.
- That's what accidents do; they change people's lives, but not just Kenny's life. His wife's life and his kid's life have also been changed.

ATTRACTING ATTENTION

- Billy tells Kenny that if he's going to live in his world, he's going to attract a lot of attention. Billy says he can go to any restaurant and before he gets to the table, every eye in the restaurant is on him. They watch you and like to stare, but don't want you to know they're looking.

- “You’re going to impact everyone you come into contact with from this moment on and they don’t know what to think about you; they don’t know how to perceive you. They treat you different, even though you’re not really different,” says Billy.
- Billy says he’s approached people and put out his hook to shake hands and people will put their hands in their pockets, turn around and walk off, give a two-pinky shake, etc. “They don’t know what to think. Everything’s different now.’

COMPLACENCY

- Billy asks the audience who’s more prone to have the first accident, employees of fifteen years or better or the “new people coming in that don’t know squat?” Old people, he says, because of complacency.
- Old guys have been doing their jobs for so long they know every shortcut there is, notes Billy. “You know how to get around every procedure that’s ever been written; you know how to get around every practice that’s ever been put in place.”
- “You’ve been doing it so long and getting away with it that you think your luck is going to run forever, but it won’t. Eventually, your luck will run out and somebody will pay,” says Billy.
- The young guys come in and see all the equipment and machinery and think they need to be careful or get hurt, while the old guys get them on the line and tell them to do their jobs “their way” because it’s faster and more productive.
- “After all, the company, you know they don’t really mean that safety stuff,” Billy continues on. “They got to say that.” He says this kind of talk from old employees corrupts the new ones and creates a never-ending cycle.
- “Incident after incident after incident until eventually, wham, somebody messes up. And if you’re going to have an accident-free workplace that’s got to stop,” Billy says.
- Everybody from the very top to very bottom has got to do everything they’ve been trained to do 100 percent of the time and 100 percent correctly, according to Billy. “When you do that, you eliminate hazards. When you eliminate hazards, you eliminate accidents.”

BILLY’S ACCIDENT

- On December 8, 1980, Billy got up to go to work just like everyone else gets up to go to work every morning. He says his attitude toward safety wasn’t much different from everyone else’s.
- He didn’t think anything would be any different than it was the day before. He got his assignments, got in his truck and headed out to the job site. “I’m up there doing everything I’m supposed to do, but somebody else took a shortcut...Every dream, every desire, every plan I had for my life was instantly changed. And I did nothing wrong, absolutely nothing,” says Billy.
- While on the pole, Billy was struck with 7,200 volts of electricity. It wasn’t his fault; he did nothing wrong. He performed all required tests, had on all his PPE and did everything he was supposed to do, but somebody got in a hurry.
- “They took a shortcut and it changed my life. And that’s what accidents do, you see,” Billy says.

- When Billy came to, he thought he had dozed off while working and had slid halfway down the pole. He knew he was hurt, but didn't know how bad.
- When he reached for his telephone, he began to realize what had happened. He worked for the telephone company, but knew somebody must have taken a shortcut and left a power line on the pole.
- Billy noticed that his finger was gone and he could smell the odor of his own burning flesh. He was overcome with fear that he if he moved, he might come into contact with whatever had electrocuted him.
- He began to scream and finally got a postman's attention. The postman then ran from house to house to get help. He finally found someone home and called for help.

BILLY ISN'T EXPECTED TO LIVE

- When the EMT's got Billy onto a stretcher and into an ambulance, he began to feel better until he heard them talking on the ambulance radio.
- The EMT's told headquarters they needed a helicopter; they couldn't even tell how bad he was hurt as power had gone through his whole body. Headquarters responded the weather was too bad and they'd have to drive him 72 miles to the burn center.
- "He's going to die," responded an EMT. "They gave me no hope," Billy says. They threw him in the ambulance and took off, fully expecting him to die.
- When Billy's parents arrived at the hospital, he could hear the medical personnel talking to them out in the hallway. "We just don't think your son is going to make it; he's hurt too bad. We can't even determine the extent of his injuries," a physician said.

CONSEQUENCES OF A SEVERE INJURY

- Billy says after the accident, the doctors tried to use elastic traction bands to straighten his tendons. One day, when his mother visited, he must have moved the wrong way and one of his fingers was pulled off and "it's just bouncing around like that on that old band."
- His mother screamed and passed out, hitting her head on the bed. She had to be taken down to the emergency to attend to the gash on her head.
- No matter what your background is, what color you are, what your education is, how mean you think you are, it makes no difference; a severe injury changes everything. "And not just for you; it affects everyone you know, everyone you care about," says Billy.
- "That macho thing kicks in! I know guys that have made it 10 years, 12 years, 14 years before they quit. And they gave up. And they didn't die physically; they died mentally first. And then they died physically, normally at their own hand," concludes Billy.

AN ACCIDENT AFFECTS EVERYONE AROUND YOU

- "So, when you decide to take that shortcut, when you decide to do something you're not supposed to do, you're not just making that choice for you. You're making the choice for your wife, your kids," he adds.
- Billy then tells the story about his dad and how the first time he saw him cry was after his accident. They lived on a ranch and he and his dad would drink coffee together in the mornings.

- “I walked in there one morning and he had socks up on his hands like this, where you have stumps you know. He’s got this big old Styrofoam cup of hot coffee, and he’s sitting there at the table trying to pick up this cup. Just to figure out how I was going drink. We didn’t know what my life was going be like,” says Billy.
- “He’s sitting there trying to get that cup up, pouring hot coffee down his chest; big old crocodile tears running down his cheeks. It changes everything,” Bill notes. “That’s why safety has got to become the most important thing in your life, because your safety affects the most important people in your life.”
- “That’s why we want you accident-free,” Billy says. “A changed attitude produces safety; that same attitude produces success.
- “It’s not about the bottom line; it’s not about the money; it’s not about the production; that’s not why we’re here today. It’s about them (your family) and it’s about you,” concludes Billy.

PREPARE FOR THE SAFETY MEETING OR TRAINING SESSION

Review each section of this Leader's Guide as well as the videotape. Here are a few suggestions for using the program:

Make everyone aware of the importance the company places on health and safety and how each person must be an active member of the safety team.

Introduce the videotape program. Play the videotape without interruption. Review the program content by presenting the information in the program outline.

Copy the discussion questions included in this Leader's Guide and hand them out to the program participants.

Make an attendance record and have each participant sign the form. Maintain the attendance record written documentation of the training performed.

Here are some suggestions for preparing your videotape equipment and the room or area you use:

Check the room or area for quietness, adequate ventilation and temperature, lighting and unobstructed access.

Check the seating arrangement and the audiovisual equipment to ensure that all participants will be able to see and hear the videotape program.

Place or secure extension cords to prevent them from becoming a tripping hazard.

CONDUCTING THE PRESENTATION

Begin the meeting by welcoming the participants. Introduce yourself and give each person the opportunity to become acquainted if there are new people joining the training session.

Explain that the primary purpose of the program is to show viewers that an accident-free workplace is possible if all employees stay fully motivated and committed to preventing accidents every day.

Introduce the videotape program. Play the videotape without interruption. Review the program content by presenting the information in the program outline.

Copy the discussion questions included in this Leader's Guide and allow the participants to review them before discussing the program.

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DISCUSSION QUESTIONS

1. If you suffered a serious injury at work, how would it affect you and your family? Will you think about that the next time you get in a hurry or are tempted to take a shortcut to finish a job?
2. What are some things that we all can do at this facility to reach our goal of an accident-free workplace?
3. Do you believe that you and your co-workers can actually achieve an accident-free workplace? Why or why not?
4. What do you think we can do to stay motivated and committed to do each job 100 percent correctly 100 percent of the time?
5. Someone pays for every workplace accident. Who do you feel really pays and why?